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Technical Department, Sven Schrøder

## **Alsik**

Steigenberger Alsik Hotel & Spa is one of the largest hotels in Denmark. It is located at Sønderborg's beautiful waterfront and opened in early summer 2019. The modern architect designed hotel has 190 rooms divided between 19 floors. Besides admiring the view from the rooms, you can unwind in the spa or rent their facilities for conferences or parties.

Alsik Hotel's luxurious spa area offers more than 60 different spa and wellness experiences dispersed across 4,500 square meters on four floors. You can even enjoy gastronomic delights at the hotel's three restaurants which are developed and managed by master chef Jesper Koch.

### **The challenge**

Due to the different facilities at the hotel and a constant flow of guests, the Alsik team required a user-friendly CMMS enabling them to systemize their work tasks. Before the implementation of INEXTIA, working days were characterized by manual processes and individual work routines. An increase in the internal knowledge sharing was needed in order to provide greater transparency in work tasks for both day and night shifts at the hotel.



***"The communication with RINA Digital Solutions has been splendid. When we wanted more knowledge about INEXTIA, they immediately provided competent feedback from a project manager. Therefore, we could quickly move on with our daily operations"***

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### **The solution**

The Alsik team uses INEXTIA to constantly monitor the hotel rooms. Each morning, the team register any defects making these visible for the entire team. The Job List, thus, provides them with a better overview.

#### **With INEXTIA, you can:**

- » See statistics of machine performance
- » Get a joint overview of work tasks
- » Optimize work routines
- » Be reminded of machinery checks
- » Receive competent and quick support

The INEXTIA App makes it easy to bring along their tasks when they check specific areas of the hotel.

Alsik Hotel has based INEXTIA's tree structure on rooms, so each hotel room appear as an individual component in the system. This is just one of many ways in which a tree structure can be used. You can also base your structure on locations, machines or KKS codes.

By means of Analytics, registered data from the water gauges in the spa and wellness facilities are always accessible. The Alsik team can, thus, see and sort things out if any irregularities occur.



### The result

After implementing INEXTIA, Alsik Hotel has optimized its internal work flows due to better prioritization of tasks. This also entails that team members achieve more during their work hours. With tree structures in the system, they get a constant overview of the multiple functions at the hotel. The improved overview allows them to be at the forefront of any breakdowns or defects.



***"By using the INEXTIA App, we can take checklists with us around the hotel, and we don't have to go back to the office to start a new task. When the building is as large as this one, these convenient and time-saving tools are really helpful"***

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### Future usage of INEXTIA

Alsik Hotel still has plenty of opportunities to expand its usage of INEXTIA. In the future, they want to incorporate the system even more in their work processes. For example, they want to use the system for stock management. The expectation is to avoid long waiting time for essential components if they register and monitor spare parts in the system. By managing stock, Alsik Hotel can prevent closing facilities and unnecessarily affecting the guests' experience at the hotel due to lack of spare parts.